This has been a year of re-inventing Bridge of Hope to assure that our mission remains relevant and successful for the decades ahead. Our new tagline says it best: CHURCHES RESPOND. HOMELESSNESS ENDS. HOPE BEGINS.

We are excited by and committed to our new mission statement: Engaging Christian faith communities in ending family homelessness through neighboring relationships that demonstrate Christ’s love.

Four over-arching themes from our work this past year have been:

**New Programming**: We have developed new Program Outcomes (our end goal), Program Benchmarks (how we measure our outcomes) and Program Standards (how we implement services). Bridge of Hope locations will begin implementing these new program standards over the next two+ years. Our new program outcomes are:

- Safe and sustainable housing
- Strong and Resilient Families
- Supportive Neighboring Relationships

**New Language**: After 30 years, we are leaving behind the language of mentoring, and embracing neighboring language that more clearly embodies our organizational values of dignity for all and services that build on strengths of all people.

**Re-structuring for Efficiency and Growth**: Two of our locations are re-structuring to best serve families, enhance efficiencies and extend their services. Midland, Michigan has transitioned from two OneChurch Sites to a single Program Site and is now Bridge of Hope @ Midland’s Open Door. In Lancaster and Chester Counties, Pennsylvania, the local Bridge of Hope is merging with Good Samaritan Shelter to become Bridge of Hope @ Good Samaritan Services.

**Growing Attractiveness of Bridge of Hope’s Program in New Communities**: It’s clear that as soon as our new program resources are ready to launch in October 2017, we will have new communities ready to join the Bridge of Hope network. Bridge of Hope’s attractiveness is growing as more communities see the impact church Neighboring Volunteers can make in ending homelessness.

At Bridge of Hope, it is a joy to see the people of God being the lived-out presence of Jesus to families facing homelessness. From homelessness to community; from strangers to neighbors.
Network Program
Annual Report 2016-17

Served 257 Women & Children

Average age of child served was 7

91% of families exiting Bridge of Hope in 2016-17 had safe & sustainable housing

96% of families exiting Bridge of Hope in 2016-17 were employed

609 Neighboring Volunteers

Bridge of Hope Network

19 Locations
11 States & Canada

bridgeofhopeinc.org
Before joining Bridge of Hope, Nayr says she had “a huge trusting problem.” “I always try to have this shield and act like I’m this hard, tough cookie, but I know that I’m really not,” she said. “So when I opened up to my neighboring volunteers, I learned that it’s okay to let people in, and they’re not gonna hurt you.”

“I’m able to trust even my coworkers, just like I was able to trust some of my neighboring volunteers,” she said. “My job … offered me a leadership position…. I never saw that coming, but I started showing that I cared about myself and what I was doing and my job, and I think that it made a huge impact.”

“Being homeless does not just mean losing one’s house; it means losing your security, privacy, sense of control and more. For women and children, like Nayr and her daughter, it can often mean learning to trust other people, after a lifetime of broken relationships and lack of supports. Being alone without support can be very traumatic.

Bridge of Hope Neighboring Volunteers, 6-10 volunteers from a local church or Bible study, can enhance a family’s support network and can create life-changing opportunities for a family facing homelessness. By having reliable, caring interactions with people who prove themselves to be trust-worthy, relationships can begin to diminish the impact of trauma.

Ethnicity of Participants

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caucasian</td>
<td>43%</td>
</tr>
<tr>
<td>African-American</td>
<td>26%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>18%</td>
</tr>
<tr>
<td>Other</td>
<td>13%</td>
</tr>
</tbody>
</table>

Bridge of Hope Participants Experienced

<table>
<thead>
<tr>
<th>Risk Factor</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence as an Adult</td>
<td>58%</td>
</tr>
<tr>
<td>Childhood Trauma</td>
<td>24%</td>
</tr>
<tr>
<td>Homelessness</td>
<td>100%</td>
</tr>
</tbody>
</table>
Leaders of Hope 2016 - 2017

Leaders of Hope is an annual giving society based on giving $1,000+ for Bridge of Hope National’s fiscal year, April 1 - March 31.

We thank these members of the Leaders of Hope Society for helping to end homelessness for single mothers & children in the U.S. and Canada!

Founders Circle - $25,000+

Brandon and Shawna Haynes
John L. Mulvaney Foundation
Dorothy Pulcher
Glenn and Anne Weaver

Platinum - $10,000 to $24,999

Anonymous
Matthew and Kelly Buckwalter
Hatfield Quality Meats
Schowalter Foundation
The Donald B. and Dorothy L. Stabler Foundation
Utility Keystone Trailer Sales, Inc.
Terry and Joan Gotwals Yoder

Gold - $5,000 to $9,999

Exelon Foundation
Herta and Carl Harman
The H.O. West Foundation
James S. Herr Foundation
Lewis W. Oswald Trust
Meridian Products
North Foundation
Old Candle Barn, Inc.
Signature Custom Cabinetry
Edith Yoder & Garth Scott
Anonymous - 3
Bryan and Andrea Martin
Jack Bryer
David and Christine Bugher
Ben and Laura Cattell Noll
Chicco USA
Conestoga Wood Specialties Corp.
William S. Gotwals
Elizabeth C. Hagey
Evelyn Hess
James Lapp and Miriam Book
James Spring & Wire Company
Sherry and Kevin Lapp
Emerson and Ruth Lesher
Devon and Amy Martin
Doug and Crystal Martin
Vernon and Ruthie Martin
Larry and Paula Massanari
Kathryn Nelson
Philip and Holly Olson
Karol and Tom Schorn
Ed and Christine Shenk
Delbert and Lee Snyder
Edgar Stoesz
Beth and Jason Trout
Weaver, Reckner & Reinhart
Dental Associates
Glenn and Anna Lucille Weber

Anonymous - 4
Aetna
Allegheny Financial Group
Anago of Philadelphia
Kenneth and Jane Barge
Ben and Janet Beiler
Kathy and Anthony Beiler
Marlin and Nancy Benedict
Bomberger’s Store, Inc.
Carpenter’s Shop
CCI/Finishworks
C.H. Briggs Hardware Co.
Conestoga Ceramic Tile
James and Mary Craig
William and Milly Cushing
DavCo Advertising, Inc.
Lee and Ruth Delp
John and Carol Anne Doering
Richard and Ann Downs
Dr. Joe and Elizabeth Eckman
Virgil and Kim Engel
Charmaine Garman
Goodville Mutual Casualty Co.
Brad and Scarlette Gotwals
Haller Enterprises, Inc.
Bill and Dot Hartman
Sandy and Gary Hauseman
Suzanne Haynes
Noah and Parmalle Hershey
Janet and Calvin High
Sheryl and Blaise Holzbauer
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Kitchen Kettle Village
Koser Jewelers
Lehman Insurance Agency, Inc.
Galen and Kim Lehman
Reinsel Kutz Lesher, LLP
Mitchell and Michelle Long
Emmily and Brad Longenecker
Paul and Betty Martin
Georgia and Steve Myers
J. Larry and Norma Jean Neff
Edward Peabody
Denise Porter and David Baker
Premier Custom-Built, Inc.
Shadell Quinones ‡
Re-Bath & More
Anne and Howard Redlus
Jane Rutt and Rick Augsburger
John and Rebecca Rutt
Margie and Steven Sauder
Craig and Ann Schloneger
Douglas and Patty Schmucker
Linda and George Schneiter
Marvin and Sarah Ellen Slabaugh
Timothy and Sandra Smoker
William and Patricia Snyder
Andrew and Joy Steckbeck
Gary and Sharon Stoltzfus
Lester and Martha Stoltzfus
Sunset Wholesale Logistics
Susquehanna Valley Woodcrafters, Inc
Marlin and Doris Thomas
Gene and Joyce Weber
Richard and Ruth Weaver
Jeffrey and Dawn Whaley
James and Judy White
Rodney and Wendy Hoke Witmer
Worley and Obetz Inc
Naaman and Linda Yoder
Karene and Mark Zimmerman

‡Leader of Hope - Alumnae: Graduate of the Bridge of Hope program
†Leader of Hope - Young Donor: Those age 30 or younger join the Leaders of Hope Society with a gift of $500.

Legacy of Hope Society

We thank those who have named Bridge of Hope National as a beneficiary in their retirement funds and/or estate planning.

* Donor is deceased and his/her planned gift is making a difference each year for homeless families through the Bridge for Tomorrow Endowment Fund.

R. Lee and Ruth Delp
Robert Gotwals*
Bill and Dot Hartman
James Lapp and Miriam Book
Paul and Betty Martin
Aquila Mast *
David B. Nelson*
Kathryn Nelson
Bob Neuhauser
Cindy and Bob Petersheim
Dorothy Pulcher
Edgar Stoesz
Beth and Jason Trout
Glenn and Anne Weaver
Ruth and Richard Weaver
Justin and Christina Weber
Edith Yoder and Garth Scott
Terry and Joan Gotwals Yoder
Harry Zimmerman
Karene and Mark Zimmerman